

# Boundary Family and Individual Services Society

## 2016—2017 Annual Report



### Mission Statement:

**We build partnerships with families and community by delivering services which enrich lives and shape our future.**

### Meeting our Mission during 2016—2017 by:

- ◆ Working collaboratively and partnering with community, other agencies and programs, volunteers and local businesses and professionals to stretch funding dollars in order to be able to offer effective programming for people in the Boundary
- ◆ Nurturing relationships with funders and community partners through open communication and transparency
- ◆ Being active members of influential and innovative groups such as the Kootenay Boundary Community Services Co-operative, Community Social Services Employers Association of BC and the Federation of Community Social Services
- ◆ Investigating and initiating new opportunities for programming and services which benefit the families of the Boundary
- ◆ Motivating and empowering participants to identify their own needs, strengths and resources and encouraging them to offer ideas to make the changes that they would like to see happen
- ◆ Offering group settings which allow for both peer and facilitator support
- ◆ Reducing barriers to service by providing outreach services, transportation and food vouchers

### Participants Served in Individual or Family Programs

**585**

### Participants Served in Groups

**5226** child attendances

**3168** adult attendances

**58** individual groups

**700** individual groups sessions

### Family Centres and StrongStart Programs

**2217** hours of programming

**367** individual children attending

**304** individual families attending

**4462** child Attendances

**3012** adult Attendances



Moms from the Baby's Best Chance Program learn carpentry skills from a local tradesman who volunteered his time to the program.



BFISS engaged in the strategic planning process on April 6, 2017. The following strategic priorities were set by the Board and staff for 2017—2020.

1. *Maintain and strengthen partnerships*
  - ◆ Through transitions of key staff
  - ◆ School District 51 is “anchor” partnership given building and tech support
  - ◆ Strengthen relationships with Interior Health Authority and Ministry of Child and Family Development
2. *Board recruitment and succession*
  - ◆ Make effective use of technology
  - ◆ New member orientation
3. *Staff support and retention*
  - ◆ Explore alternatives/adjuncts to wages
  - ◆ Support staff through (re)accreditation
  - ◆ Enhance board and staff connection
4. *Communications and Community Relations*
  - ◆ Raise profile
  - ◆ Clarify identity

“Being a peer mentor allows me to help people and make friends, and as a mother of small children this is a wonderful resource. The education that I have received through the peer mentor program has helped me help others and me in my own parenting techniques.”



Global Breastfeeding Challenge participants at the local, FREE, community event “Harvest Fest”. BFISS has been an active partner in the Harvest Fest for the past 4 years

### Revenues



- Province of BC
- School District #51, Boundary
- Government of Canada
- Non-Profit Community Services Organizations, Fee for Service
- United Way, Phoenix Foundation of the Boundary Communities

### Email from a parent:

“Thank you so much for all you have done to help him grow, you have been the best person for him with all that he’s been through. We are forever grateful for the time you have spent with him.”